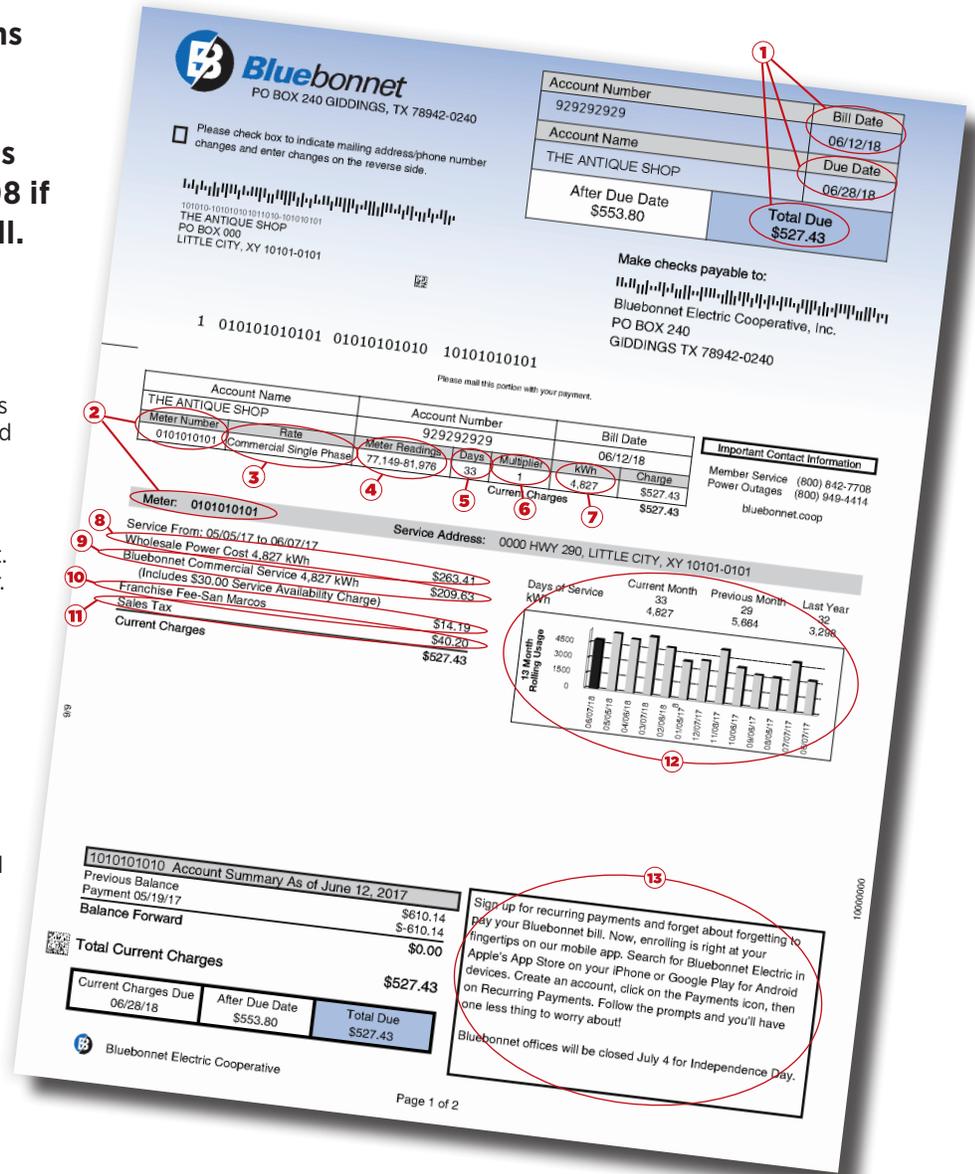


Understanding your Basic Commercial bill

Here are some simple explanations for terms, abbreviations and numbers you see on your Basic Commercial bill. Call Bluebonnet's member services at 800-842-7708 if you have questions about your bill.



1 Bill Date/Due Date/Total Due

2 Meter Number

3 Rate

4 Meter Readings

5 Days

6 Multiplier

7 Kilowatt hours (kWh)

8 Wholesale Power Cost

9 Bluebonnet Commercial Service

10 Franchise fee

11 Sales tax

12 13-Month Rolling Usage

13 Information box

Account Number	Account Name	THE ANTIQUE SHOP
929292929	THE ANTIQUE SHOP	After Due Date \$553.80
		Total Due \$527.43

Meter Number	Rate	Meter Readings	Days	Multiplier	kWh	Charge
0101010101	Commercial Single Phase	77,149-81,976	33	1	4,827	\$527.43

Service From	Service Address	0000 HWY 290, LITTLE CITY, XY 10101-0101
05/05/17 to 06/07/17	Wholesale Power Cost	4,827 kWh
	Bluebonnet Commercial Service	4,827 kWh
	(Includes \$30.00 Service Availability Charge)	\$263.41
	Franchise Fee-San Marcos	\$209.63
	Sales Tax	\$14.19
	Current Charges	\$40.20
		\$627.43

Days of Service kWh	Current Month	Previous Month	Last Year
	33	29	32
	4,827	5,664	3,298

13 Month Rolling Usage
06/07/18
05/08/18
04/09/18
03/10/18
02/11/18
01/12/18
12/13/17
11/14/17
10/15/17
09/16/17
08/17/17
07/18/17
06/19/17

1010101010 Account Summary As of June 12, 2017	
Previous Balance	\$610.14
Payment 05/19/17	\$-610.14
Balance Forward	\$0.00
Total Current Charges	\$527.43

Current Charges Due	After Due Date	Total Due
06/28/18	\$553.80	\$527.43

1 Bill Date/Due Date/Total Due

Bill date is when your bill is due, due date is when it must be paid to avoid a late fee and total due is the total amount of your bill.

2 Meter Number

Number assigned by Bluebonnet to each meter on your account. Some members have more than one meter.

3 Rate

Commercial Single Phase is your rate classification. The amount of energy your business uses determines its rate classification. Commercial single phase is typically for a small business.

4 Meter Readings

The numbers on your meter that show how many kilowatt hours (kWh) you used during this billing cycle and determine how much you will be billed.

5 Days

The number of days in this billing period.

6 Multiplier

Some meters cannot read the large amount of energy that a business can use, so they display a fraction of the total use. The meter multiplier is used to determine the actual amount of energy used. That multiplier is the number shown here.

7 Kilowatt hours (kWh)

Unit of measurement for electricity consumed. A watt is a measurement of energy. One kilowatt equals 1,000 watts. A kilowatt hour is the amount of electricity ten 100-watt light bulbs use in one hour.

8 Wholesale Power Cost

What Bluebonnet pays for power generated at a plant. The majority of our wholesale power comes from the Lower Colorado River Authority; the remainder comes from other energy providers.

9 Bluebonnet Commercial Service

The co-op's charges to deliver electricity to your business, including the monthly service availability charge for businesses of this rate classification. These charges cover the co-op's services and system maintenance expenses.

10 Franchise fee

Members within a city's limits are charged a fee by the city for use of rights-of-way to install/maintain equipment that provides electricity to the member. Bluebonnet collects and pays the fee to the cities.

11 Sales tax

Some commercial members pay sales taxes imposed by the state, some cities, counties or other taxing entities.

12 13-Month Rolling Usage

Your electric use in kWh for the past 13 months.

13 Information box

Look in this box for messages of importance or interest to Bluebonnet members.

BLUEBONNET BILL Q&A

Q: *On the back of my bill, I'm asked to update my contact information. If I'm getting my bill each month, what other information do you need from me?*

A: Bluebonnet may have your correct mailing address but not your primary phone number. Many members have changed their telephone numbers, or canceled their land lines and now use only cell phones. We need your preferred phone number to help us provide excellent member service, locate a power outage on your property and speed up power restoration. We send out automated calls when your payment is late and we may contact you when we need access to your property. We also send out automated calls providing status updates during prolonged major outages.

Simply fill out the form on the back of your bill and mail it with your payment, or call member services at **800-842-7708**. You also can update your information through your online account at **bluebonnet.coop** or via our free mobile app. Log in and go to Preferences.

Q: *What are my options for paying my bill?*

A: Here are seven ways to pay your bill:

1. Pay online by credit card or check, free of charge. Don't have an online account? At bluebonnet.coop, click on Register at the top of any page. On the app, click on Register Now on the main login screen. You'll need a valid email address and account information from a recent electric bill.

2. Sign up for recurring payments and your payment is automatically drafted from your bank account or charged to a debit or credit card. You'll always get an email telling you the amount of your bill and when it will be paid. You'll need to have a Bluebonnet online account. Get more information at bluebonnet.coop/recurring-payment.

3. Pay via our mobile app. Don't have it yet? Search for "Bluebonnet Electric" in the App Store or Google Play and download it for free.

4. Pay by phone. Call 800-842-7708 to pay your bill through our automated system at any time, or speak with a member service representative from 7:30 a.m. to 5:30 p.m., Monday through Friday.

5. Mail your payment and bill stub using the envelope that arrives in the mail with your printed bill. Worried that your payment may be delayed in the mail? Sign up for paperless billing by logging in at bluebonnet.coop or the mobile app, and clicking on the Preferences tab.

6. Pay in person at one of our member service centers in Bastrop, Brenham, Giddings, Lockhart or Manor. The drive-through and lobby are open from 7:30 a.m. to 5:30 p.m., Monday through Friday.

7. Drop off a payment after business hours in a drop box at a member service center.

Q: *Every May I see a line item on my bill for "capital credits." What is this?*

A: Members of Bluebonnet, like you, are owners of the cooperative. Each year the co-op shares with members its excess revenue — money it collects above what is required to run the business. The amount you receive depends on multiple factors, including how much electricity you used in previous years and how long you have been a Bluebonnet member.

Your bill covers the various costs of supplying safe, reliable electricity to your home. If you have questions, call **800-842-7708** or email **memberservices@bluebonnet.coop**.